

# Roundtable Discussion

## Monroe, MI

Moderator: Aimee Shinosky, CCE  
La-Z-Boy Inc.



### Roundtable Discussions

Roundtable discussions are a great opportunity to review, discuss, question and learn best practices with credit professionals of countless experience and backgrounds, across various industries and company sizes.

#### Discussion Topics:

Deductions and Recovery

KPI's

Dealing with Difficult Customers

#### Location:

La-Z-Boy Inc  
One La-Z-Boy Drive  
Monroe, MI 48162-5138

#### Date:

Wednesday  
September 30, 2026  
11:30 a.m - 1:30 p.m. EST

**Cost:** \$30 members // \$60 non-members.  
*(Lunch Included)*

One coupon per person is valid. Lunch included. Attendance at this roundtable discussion is worth .2 Continuing Education Units/CCE Recertification points.

All payments must be received one week prior to meeting date. Cancellation Policy: Cancellations must be received in writing via fax, email or mail no later than one week prior to the meeting date to qualify for a full refund. Cancellations received later than one week prior to the meeting date DO NOT qualify for a refund of registration fees.

Sorry, phone cancellations cannot be honored. If you have any questions, please email Kelly Hall at [kelly.hall@nacmconnect.org](mailto:kelly.hall@nacmconnect.org).