

# Topic



## Credit Leadership Excellence: Essential Traits for Success

In today's rapidly evolving financial landscape, effective credit leadership is more crucial than ever. Join us for an engaging session with Terri Eggebeen, where we will explore the essential traits that define successful credit leaders. Whether you're looking to refine your own leadership style or empower your team, this session will provide a wonderful opportunity to learn from your peers regarding leadership traits that lead to transformation and innovation.

**Tuesday**  
**May 5, 2026**

**10 AM CT**

**Zoom**  
**Meeting**

### Your Host: Terri Eggebeen

*Manager, Credit and Collections  
Fechheimer Brothers Co.*

Terri Eggebeen brings 35-plus years of service within the Credit and Collections profession. This successful journey began in consumer credit and continued for 10 years. Her success earned an elevated position within the corporate credit environment where, for 24 years, Terri demonstrated professional growth by delivering company results directly impacting the profitability of the organization. Fechheimer, located in Cincinnati, OH, has benefited from Terri's services for the prior 10 years, where she has thrived as Credit Manager overseeing the Credit and Collections team. Terri became fully immersed with NACM Connect in 2017 when she started hosting and moderating round table meetings as well as teaching the Credit 101, 102, and 103 classes in-person and virtual. She was recently named the 2026/27 NACM Connect Education Chair for the Great Lakes Region, where she has worked closely with Bob Rabe, scheduling and planning the regional meetings and annual conferences. In her spare time, Terri enjoys traveling with her husband, Shawn, riding her Harley Davidson, and playing with her 2 pit bull babies, Zeus and Miss. Millie



**Let's Connect!**

