



# Chicago

FALL  
CREDIT  
CONFERENCE

**October 15 & 16, 2025**

Register at [www.nacmconnect.org](http://www.nacmconnect.org)



## ABOUT THE CONFERENCE

Get ready for an exciting experience at the NACM Connect Fall Credit Conference, where we're diving into the engaging theme of "Undercover Credit!" Step out of the shadows and reconnect with fellow credit professionals in a lively atmosphere. Building upon the success of The Credit Tour 2025, our Spring regional meetings, we're bringing the energy to life with two informative days filled with enriching education, dynamic networking, and a sneak peek at the latest innovations from our partners. Discover new insights and strategies that will elevate your career—don't miss this opportunity!

## WHY YOU SHOULD ATTEND

In a rapidly changing credit landscape, staying ahead is essential! The NACM Connect Fall Credit Conference is your secret weapon to navigate the latest developments in laws and technologies reshaping our industry. Join us for an insightful experience where you'll earn Continuing Education Units/Credits and certification points while gaining essential knowledge. This is your opportunity to unlock new clues, connect with industry leaders, and uncover the tools that will propel your career forward. Embrace the excitement—your undercover mission awaits!

## YOUR REGISTRATION INCLUDES

- General sessions
- Continental breakfasts and buffet lunches
- Networking receptions
- Exhibit hall entry and contests
- Morning and afternoon breaks and refreshments
- Two full days of concurrent educational sessions

## LOCATION

Meridian Banquet & Conference Center  
1701 W. Algonquin Road  
Rolling Meadows, IL 60008

## HOTEL ACCOMMODATIONS

Hotel reservations can be made at the Aloft Chicago Schaumburg, 3407 Algonquin Rd., Rolling Meadows, IL 60008. **We have a hotel block of rooms for October 14 and October 15.** When calling 847.259.5000 reference NACM Connect Conference to receive the conference rate of \$139/night.

**The cut-off date is September 14, 2025.**

Here is the link to make your hotel reservations:  
[Book your group rate for NACM Connect Fall Credit Conference](#)

## METHODS OF REGISTRATION

Please choose one of the following methods to register for this year's conference. Full payment must be received with your registration, or we can invoice you; but, payment must be received before the event. Be sure to take advantage of one of the team discounts or the early bird rates listed below. Only one option may be selected - early bird or team discount.

## ONLINE

[www.nacmconnect.org](http://www.nacmconnect.org)

## EMAIL

Complete the enclosed registration form and email it to NACM Connect at [registration@nacmconnect.org](mailto:registration@nacmconnect.org). Credit card payments can be made upon receipt of invoice.

## MAIL

You may send your completed Registration Form with payment to:  
NACM Connect  
Attn: Credit Conference | Registration  
3005 Tollview Drive  
Rolling Meadows, IL 60008-3708

## TEAM DISCOUNTS

- 5 - 9 attendees  
receive a 10% registration discount.  
One coupon per person is valid.
- 10 or more attendees  
receive a 20% registration discount.  
Two coupons per person are valid.

# Chicago

# FALL CREDIT CONFERENCE

## MEMBER PRICING BY 9.8

**\$399** (2 Day)

**\$289** (1 Day)

## AFTER 9.8

**\$449** (2 Day)

**\$339** (1 Day)

## NON-MEMBER PRICING BY 9.8

**\$798** (2 DAY)

**\$578** (1 DAY)

## AFTER 9.8

**\$858** (2 DAY)

**\$638** (1 DAY)

## VIRTUAL

### MEMBER

**\$269**

### NON-MEMBER

**\$538**

CANCELLATION DEADLINE FOR  
A FULL REFUND IS OCTOBER 1.

## THANK YOU CONFERENCE COMMITTEE

Amy Cook, CCE, McNaughton-McKay Electric Co., Chair  
Brittany Yvon, CBA, CICP, Seaboard International Forest  
Products, Vice Chair  
Erica White, CCE, Ferguson Enterprises  
John Jaeger, CCE, Retired  
Logan Sloop, Charlotte Pipe & Foundry Co.  
Staci Cima, CCE, Echo Electric  
Emily Wright, Ferguson Enterprises  
Angela Kinsel, Echo Electric  
Matt Mezger, CBA, Uline Inc.

## CONFERENCE SPONSORS AND EXHIBITORS

ALLIANZ TRADE  
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MONTA  
NACM SECURED TRANSACTION SERVICES  
NATIONAL TRADE CREDIT REPORT  
NCS  
NETNOW  
NUVO  
SIDETRADE  
TRUVERTO  
UNITED TRANZACTIIONS

# DAY 1

# WEDNESDAY OCTOBER 15

7:30 – 8 a.m.

REGISTRATION INCLUDES A PLATED BREAKFAST  
BROUGHT TO YOU BY UTA AT 8 AM

8:15– 8:30 a.m.

ROOM A | WELCOME REMARKS *NACM Connect President, Phil Lattanzio, CCE*

8:30– 9:45 a.m.

FRANK ABAGNALE: FRAUD | *Opening Keynote Speaker: Frank Abagnale (In Person only)*

9:45 – 10:15 a.m.

BREAK

## ROOM B

## ROOM C

## ROOM D

10:15 – 11:15 a.m.

**WHERE IS CHAPTER 11  
HEADED IN 2026 AND  
BEYOND?**  
*Bruce Nathan, Lowenstein  
Sandler LLP; Michael  
Papandrea, Lowenstein  
Sandler LLP*

**PIONEERING THE  
FUTURE: HOW EMERGING  
TECHNOLOGY WILL  
TRANSFORM CREDIT TEAMS**  
*Mick Mason, Handle*

**FINANCIAL STATEMENT  
ANALYSIS - PART 1**  
*Curtis Litchfield, CCE,  
Land O' Lakes/Purina (In  
person only)*

11:15 – 11:45 a.m.

BREAK

11:45 a.m. – 12:45 p.m.

**EMERGING TRENDS IN THE  
CREDIT DEPARTMENT - TOP  
AR DEPARTMENT TRENDS IN  
2025 & BEYOND**  
*Nauman Hafeez, NetNow;  
Eli Costea, NetNow*

**SCENARIO ANALYSIS AS  
AN ESSENTIAL TOOL FOR  
CREDIT RISK MANAGEMENT**  
*Sohini Chowdhury, PhD, FRM,  
Moody's*

**FINANCIAL STATEMENT  
ANALYSIS - PART 2**  
*Curtis Litchfield, CCE,  
Land O' Lakes/Purina (In  
person only)*

12:45 – 1:45 p.m.

ROOM A | ALL CONFERENCE LUNCHEON SPONSORED BY  
DUN & BRADSTREET

1:45 – 3:00 p.m.

**A PANEL DISCUSSION ON  
PAYMENT PROCESSING  
CHALLENGES AND  
REMEDIES**  
*Matt Fluegge, United  
Tranzactions; Wanda Borges,  
Esq., Borges & Associates  
LLC; Rich Weiss, CBA, Jaeckle  
Distributors; Terri Eggebeen,  
Fechheimer Brothers Co;  
Caroline Perkins, CCE, Mickey  
Thompson Tires*

**BUILDING A CHAMPIONSHIP  
CREDIT TEAM AND STAYING  
AT THE TOP OF YOUR GAME**  
*DeLinda Goodman, CCE,  
Rotex Global, LLC*

**CASH FLOW ANALYSIS**  
*John Jaeger, CCE  
(In person only)*

3:00 – 3:30 p.m.

BREAK

3:30 – 4:30 p.m.

**PRIVATE EQUITY RISK AND  
REWARD**  
*Ryan Steiner, Olympic Steel,  
Inc.*

**THE ART OF NEGOTIATION**  
*Marc Davenport, Caine &  
Weiner*

**CASE STUDY**  
*John Jaeger, CCE  
(In person only)*

4:30 – 5:30 p.m.

NETWORKING HOUR IN THE EXHIBIT HALL – OPEN BAR  
*Hosted by the Exhibitors*

# DAY 2

# THURSDAY OCTOBER 16

8:00 – 8:30 a.m.

REGISTRATION AND BREAKFAST

**ROOM B**

**ROOM C**

8:30 – 9:45 a.m.

**STANDBY LETTERS OF CREDIT BOOTCAMP**  
Thomas Fawkes, Partner, *Tucker Ellis LLP*;  
Brian Jackiw, Partner, *Tucker Ellis LLP*

**THE FUTURE OF GETTING PAID: AI AGENTS FOR SUPPLIER PORTALS**  
Nitsan Yerushalmi, *Monto*

9:45 – 10:15 a.m.

BREAK

10:15 – 11:30 a.m.

**CHALLENGES AND SUCCESSES FOR EMERGING LEADERS**  
Brittany Yvon, CBA, CICP, *Seaboard International Forest Products*; Angela Kinsel, *Echo Electric*; Matt Mezger, CBA, *Uline*

**CREDIT RISK MITIGATION AND FRAUD PREVENTION: BEST PRACTICES STARTING WITH THE CREDIT APP**  
Sean McCaffrey, *Bectran*;  
Sarah Long, *Bectran*

11:30 a.m. – 12:45 p.m.

ROOM A | ALL CONFERENCE LUNCHEON SPONSORED BY HANDLE

12:45 – 2:00 p.m.

**UNDERSTANDING BANKRUPTCY TRENDS: HOW UNSECURED CREDITOR DATA SHAPES EFFECTIVE CREDIT SOLUTIONS**  
James Brown, *BK Wire*

**BUILDING DASHBOARDS: WHAT'S OUT THERE OFF-THE-SHELF AND HOW DO YOU BUILD YOUR OWN?**  
Amy Cook, CCE, *McNaughton-McKay Electric Co.*; Erica White, CCE, *Ferguson*; Caroline Perkins, CCE, *Mickey Thompson Tires*

2 – 2:15 p.m.

BREAK

2:15 – 3:30 p.m.

*Closing Keynote Speaker:* **BRODIE OLDHAM - CREDIT IN THE CROSSHAIRS: POLICY, RATES, AND RISK** (*In Person only*)

3:30 – 4:30 p.m.

NETWORKING HOUR

**\*THE FOLLOWING SESSIONS WILL NOT BE RECORDED AND WILL ONLY BE AVAILABLE IN PERSON.**

- Opening Keynote Speaker, Frank Abagnale
- Closing Keynote Speaker, Brodie Oldham
- Financial Statement Analysis, PT 1, Curtis Litchfield, CCE
- Financial Statement Analysis, PT 2, Curtis Litchfield, CCE
- Cash Flow Analysis, John Jaeger, CCE
- Case Study, John Jaeger CCE



8:30 - 9:45 a.m. | WEDNESDAY

**FRAUD** (In Person Only\*)

BROUGHT TO YOU BY



*United TranzActions*

Frank Abagnale is one of the world's most respected authorities on forgery, embezzlement, secure documents, cybercrime, and scams. For over 49 years, he has worked with, advised, and consulted hundreds of financial institutions, corporations, and government agencies worldwide.

Mr. Abagnale has been associated with the Federal Bureau of Investigation for over four decades. He lectures at

the FBI Academy and for the FBI field offices. On January 18, 2023, Mr. Abagnale was the recipient of the first-ever Lifetime Achievement Award given by InfraGard, which, along with the FBI, honored Mr. Abagnale for his longtime work with InfraGard, the FBI, and the FBI CyberCamp. On June 12, 2023, he was made an honorary member of the Society of Former Special Agents of the Federal Bureau of Investigation. He is a former faculty member at the National Advocacy Center (NAC), which is operated by the Department of Justice, Executive Office for the United States Attorneys. In 1998, he was selected as a distinguished member of "Pinnacle 400" by CNN Financial News - a select group of 400 people chosen on the basis of great accomplishment and success in their fields. He has also written numerous articles and books, including *The Art of the Steal*, *The Real U Guide to Identity Theft*, *Stealing Your Life*, and his most recent book, *Scam Me If You Can - Simple Strategies to Outsmart Today's Rip-off Artists*.



**"Abagnale's lecture may be the best one-man show you will ever see."**

**Tom Hanks**



# Chicago

# FALL CREDIT CONFERENCE

**CLOSING KEYNOTE SPEAKER**

**2:15 - 3:30 p.m. | THURSDAY**

## **CREDIT IN THE CROSSHAIRS: POLICY, RATES, AND RISK** (In Person Only\*)



As Vice President of U.S. Commercial Data Science, Brodie Oldham leads a multidisciplinary team of statistical consultants, scientists, modelers, and engineers who deliver cutting-edge, analytics-driven solutions. His team specializes in decisioning, AI-powered insights, and consumer and small business analytics and delivery to help clients make smarter, faster decisions. Brodie writes and speaks on behalf of Experian, frequently presenting credit market insights, the evolving role of artificial intelligence in financial services, and how small businesses can leverage strong credit fundamentals to access funding and grow successful ventures.

Global shifts and U.S. policy changes are reshaping credit in 2026. Using Experian's macroeconomic insights, this session explores emerging risks and opportunities for lenders amid evolving regulations, geopolitical volatility, and growth sectors, offering a strategic lens on consumer and small business credit trends in a rapidly changing economic landscape.



# EDUCATIONAL SESSIONS | DAY 1

**10:15 – 11:15 a.m.**

## **WHERE IS CHAPTER 11 HEADED IN 2026 AND BEYOND?**

**Bruce Nathan, *Lowenstein Sandler LLP*;**  
**Michael Papandrea, *Lowenstein Sandler LLP***

Large U.S. companies filed chapter 11 cases at the fastest pace in 15 years in 2024, according to S & P Global Market Intelligence and increased filings are expected to continue through the rest of 2025 and in 2026. The speakers will first discuss this increase, the affected industries (including the increase in manufacturer/ industrial filings), and the reasons for the increase, including, most recently the adverse impact of tariffs and the risk of a global trade war. The speakers will then consider the impact of repeat chapter 11 filings (Chapter 22), the leading bankruptcy venues for large commercial chapter 11 filings, the continued trend toward fast-paced chapter 11 cases, the critical role that creditors' committees play in maximizing recoveries for trade creditors, and recent developments concerning limiting exposure on preference claims. The speakers will then review the recent slowdown in subchapter V small business bankruptcy filings, the explanation for this slowdown, and recent Subchapter V case law that is a mixed bag for creditors.

## **PIONEERING THE FUTURE: HOW EMERGING TECHNOLOGY WILL TRANSFORM CREDIT TEAMS**

**Mick Mason, *Enterprise Account Executive, Handle***

In this session, we will discuss the growing need to support customers who utilize procurement portals (Coupa, Ariba, Jagger, etc.) and how every click can require downstream work for multiple teams. We will show how a cross-functional effort by Sales, Customer Engagement, Product, and Credit teams can guide customers from requisition to payment without missing a beat and improve overall customer experience.

## **FINANCIAL STATEMENT ANALYSIS – PART 1 (In Person Only\*)**

**Curtis Litchfield, *CCE, Land O' Lakes/Purina***

The analysis of financial statements consists of a mixture of steps and pieces that interrelate and affect each other. No single part of the analysis should be interpreted in isolation. The specific conclusions drawn will be affected by the original objective established at the initiation of the analytical process. Every aspect of a firm's financial condition, operating performance, and outlook affects the market value of its shares.

**11:45 a.m. – 12:45 p.m.**

## **EMERGING TRENDS IN THE CREDIT DEPARTMENT - TOP AR DEPARTMENT TRENDS IN 2025 & BEYOND**

**Nauman Hafeez, *NetNow*; Eli Costea, *NetNow***  
**Survey Insights & Current Landscape**

- Analysis of 400+ responses revealing top challenges in credit evaluation and risk management
- Collections and AR management dominating the current workload allocation
- Role of Credit Directors and CFOs in driving departmental change

### **Technology & Innovation Focus**

- AI, automation, and advanced data analysis transforming credit operations
- Modern fraud prevention strategies and solutions
- Building and implementing successful business cases for technology investments

### **Strategic Planning & Industry Evolution**

- Shifting priorities and resource allocation for credit departments in 2025
- Evolution of Credit & Collections landscape and emerging trends
- Actionable strategies for credit leaders to adapt and succeed

## **SCENARIO ANALYSIS AS AN ESSENTIAL TOOL FOR CREDIT RISK MANAGEMENT**

**Sohini Chowdhury, PhD, FRM, *Moody's***

In an environment of increasing global uncertainty, scenario analysis is an essential tool in the credit manager's toolbox. This session will discuss the basic steps involved in scenario analysis. Risk identification is the starting point. This is followed by designing an appropriate scenario to stress those risks. The macro factors from the scenarios are then passed through the company's different business lines to quantify the impact of the scenario on various credit performance metrics such as cash flows, delinquencies, defaults, exposure limits, and others.

## **FINANCIAL STATEMENT ANALYSIS – PART 2 (In Person Only\*)**

**Curtis Litchfield, *CCE, Land O' Lakes/Purina***

The analysis of financial statements consists of a mixture of steps and pieces that interrelate and affect each other. No single part of the analysis should be interpreted in isolation. The specific conclusions drawn will be affected by the original objective established at the initiation of the analytical process. Every aspect of a firm's financial condition, operating performance, and outlook affects the

# EDUCATIONAL SESSIONS | DAY 1

market value of its shares. This session will bring light to the critical areas of analysis that are required in the credit risk assessment process and introduce the fundamentals of interpretation.

**1:45 – 3:00 p.m.**

## **A PANEL DISCUSSION ON PAYMENT PROCESSING CHALLENGES AND REMEDIES**

**Matt Fluegge, *United Tranzactions*; Wanda Borges, Esq., *Borges & Associates LLC*; Rich Weiss, *CBA, Jaeckle Distributors*; Terri Eggebeen, *Fechheimer Brothers Co*; Caroline Perkins, *CCE, Mickey Thompson Tires***

In today's fast-paced and increasingly digital B2B environment, efficient and secure payment processing is more critical than ever. This panel discussion brings together finance, operations, and legal experts to explore the evolving landscape of payment collection and processing. Panelists will share real-world experiences and insights on how their organizations have improved Days Sales Outstanding (DSO), navigated common payment challenges, and implemented strategic decisions around payment terms and accepted methods.

### **Key discussion points:**

**Top Payment Challenges:** Common frustrations in collecting payments and the innovative solutions companies are using to overcome them.

**Payment Policy Decisions:** Criteria for determining when to require payment upfront versus extending terms, and how companies choose which payment types to accept.

**Fraud Prevention:** Real-life fraud scenarios and the proactive measures taken to mitigate future risks.

**Surcharging Strategies:** The financial impact of credit card processing fees, the legal and customer service considerations of implementing surcharges, and how companies are navigating this complex issue.

## **BUILDING A CHAMPIONSHIP CREDIT TEAM AND STAYING AT THE TOP OF YOUR GAME**

**DeLinda Goodman, *CCE, Rotex Global, LLC***

Just like a championship sports team, a top-performing credit team requires strategic recruitment, continuous development, and a cohesive game plan to get to the top and then stay at the top. In this session, we'll explore the key steps to building an all-star credit team. Learn how to draft the right players, run effective practice skills, strengthen your core competencies, foster teamwork, and ensure you have a deep bench to handle any challenge. Whether you're aiming for a strong season or a long-term dynasty, this playbook will help you build a credit team that's always ready for the win!

## **CASH FLOW ANALYSIS (In Person Only\*)**

**John Jaeger, *CCE***

Interpretation of the cash flow statement begins with the interrelationships that exist between the balance sheet (investment and financing decisions) and the income statement (operating decisions). The results of a company's current investment decisions are seen in two key operating assets: inventory and accounts receivable. Their levels represent both investment decisions and operating decisions by management.

**3:30 – 4:30 p.m.**

## **PRIVATE EQUITY: RISK AND REWARD**

**Ryan Steiner, *Olympic Steel, Inc.***

This presentation aims to equip credit managers, particularly those dealing with unsecured loans, to protect themselves from risks associated with private equity (PE) owned customers, a topic often overlooked despite its critical importance. Explore the differences between private equity investment processes, distinguishing between "cultivation" (growth-focused) and "slash and burn" (debt- and extraction-focused) strategies. Understanding these approaches is crucial, as PE-owned companies are significantly more likely to face bankruptcy, necessitating proactive research into their portfolios, holding periods, and past exits, along with diligent credit checks and direct financial inquiries to assess risk.

## **THE ART OF NEGOTIATION**

**Marc Davenport, *Caine & Weiner***

Negotiation isn't about pressure — it's about mastering conversations that lead to win-win outcomes. For credit and collections pros, this session delivers sharp strategies to move stalled payments, tighten terms, and sharpen your skills. Get ready to boost your performance, overcome resistance, and drive real results.

## **CASE STUDY (In Person Only\*)**

**John Jaeger, *CCE***

This session will walk through the financial analysis of a real company using the tools incorporated from prior presentations. Common sizing, trend analysis and ratio analysis will be performed to determine the company's performance, in addition to reviewing the Z-score methodology as a means of confirming results sizing, trend analysis and ratio analysis will be performed to determine the company's performance, in addition to reviewing the Z-score methodology as a means of confirming results.

# EDUCATIONAL SESSIONS | DAY 2

**8:30 – 9:45 a.m.**

## **STANDBY LETTERS OF CREDIT BOOTCAMP**

**Thomas Fawkes, Partner, Tucker Ellis LLP;**  
**Brian Jackiw, Partner, Tucker Ellis LLP**

Standby letters of credit represent one of the most powerful tools in a credit professional's toolbox to provide payment assurance in the event of a customer default. What makes them particularly attractive, compared to other credit enhancements, is that they are "bankruptcy-proof," meaning that they can be accessed in the event of a bankruptcy and therefore provide creditors with substantial protection against bankruptcy losses. In order for them to be effective, however, they must be properly structured and their requirements must be strictly followed. During this presentation, Thomas Fawkes and Brian Jackiw from Tucker Ellis LLP will provide an overview of standby letters of credit, including how they are created, how they operate, and the steps creditors must take to ensure that they are honored.

## **THE FUTURE OF GETTING PAID: AI AGENTS FOR SUPPLIER PORTALS**

**Nitsan Yerushalmi, Monto**

You've created the invoice—now the marathon begins. Log in to the customer's portal. Find the PO. Fill out every required field. Perform complex line-item mapping and labeling. Upload the delivery note. Upload the invoice in just the right format. Hope nothing gets flagged. Then repeat... for every customer, every portal, every time.

This is the reality for credit managers today: chasing payments through systems that were meant to help but instead slow everything down. Every portal is different, and even within the same portal, each buyer has its own rules. Small changes can derail the process and push cash flow weeks off track.

AI agents are the new way forward. These digital teammates can automate tasks for your team; however, they require the right maintenance to reach enterprise-grade accuracy. Imagine having agents handle the entire invoice-to-payment process for you—logging in, matching POs, filling fields, attaching the right documents, and tracking approvals.

We will show how you can use an agent yourself to do that for just a few invoices, and then we will examine how to implement this agentic approach for hundreds or thousands of customers in portals (hint: the agent will need to adapt when a portal changes, work across hundreds of platforms, and only bring in

a human-in-the-loop when something needs your judgment). This is how Monto changes everything—combining unmatched portal expertise with AI to keep payments moving without constant manual effort.

The result? End-to-end automated invoice-to-payment, faster payments, fewer errors, and a finance team free to focus on data and strategy, not screens.

### **What You'll Learn**

- Step-by-step: What AI agents actually do, and how to use them in portals.
- Why adaptability and scalability win over rigid automation in a fast-changing portal landscape.
- The measurable gains: true automation, fewer rejections, and shorter DSO.
- The "zero-touch" future: what it looks like and how to start applying it in your team.

**10:15 – 11:30 a.m.**

## **CHALLENGES AND SUCCESSES FOR EMERGING LEADERS**

**Brittany Yvon, CBA, CICP, Seaboard International Forest Products;**  
**Angela Kinsel, Echo Electric; Matt Mezger, CBA, Uline**

Join a dynamic panel of emerging leaders as they share the challenges and successes they've experienced in the credit management profession. This session, designed by emerging leaders for emerging leaders, will explore how to advocate for and drive innovation within your organization. This open forum will provide valuable insights for those looking to shape their future in credit management while learning from peers who are already making an impact.

## **CREDIT RISK MITIGATION & FRAUD PREVENTION: BEST PRACTICES STARTING WITH THE CREDIT APP**

**Sean McCaffrey, Bectran; Sarah Long, Bectran**

Bectran will discuss how automation within the credit application process can improve and streamline your credit-granting processes and prevent fraud. Best practices will be shared on configuring an effective online credit application and the direct impact on your department, including improved scoring, risk mitigation, and faster application turnaround times. This presentation will also include recent examples of fraud cases in the industry and the best practices for your department to seamlessly combat fraud going forward. Join us to make sure you and your team are best prepared for what's to come!

# EDUCATIONAL SESSIONS | DAY 2

**12:45 – 2:00 p.m.**

## **UNDERSTANDING BANKRUPTCY TRENDS: HOW UNSECURED CREDITOR DATA SHAPES EFFECTIVE CREDIT SOLUTIONS**

**James Brown, BK Wire**

Monitoring companies' losses through unsecured creditor data provides critical insights into bankruptcy trends and financial vulnerabilities in today's volatile market. By analyzing this data, credit professionals can identify patterns of risk and adjust credit policies proactively. During this session, BKwire experts will explore certain bankruptcies and how bankruptcy and unsecured creditor insights reveal signs of financial distress, enabling attendees to enhance credit risk management strategies. Attendees will learn to leverage bankruptcy data to anticipate market shifts, mitigate losses, and seize opportunities, with practical examples drawn from recent bankruptcy filings.

## **BUILDING DASHBOARDS: WHAT'S OUT THERE OFF-THE-SHELF AND HOW DO YOU BUILD YOUR OWN?**

**Amy Cook, CCE, McNaughton-McKay Electric Co.; Erica White, CCE, Ferguson; Caroline Perkins, CCE, Mickey Thompson Tires**

This conference session will focus on the utility of Accounts Receivable (AR) dashboards in managing, analyzing, and optimizing the collections process. It will equip attendees with the knowledge to understand existing solutions and the steps needed to create their own.



# Chicago

## FALL CREDIT BIOGRAPHIES



**WANDA BORGES, ESQ.**  
**Principal, Borges & Associates, LLC**

Wanda Borges, Esq. is the principal member of Borges & Associates, LLC, a law firm based in Syosset, New York. For more than forty-five years, she has concentrated her practice on commercial litigation and creditors' rights in bankruptcy matters, representing corporate clients and creditors' committees throughout the United States in Chapter 11 proceedings, out-of-court settlements, commercial transactions, and preference litigation; and serves as compliance counsel to corporations and associations. She is a member and Past President of the CLLA and Past Chair of its Bankruptcy and Creditors' Rights Sections. Wanda is a member of several bar associations, including the ABA, the ABI, and the NYS Academy of Trial Lawyers. She serves on the Board of Directors of the IACC. Wanda is an internationally recognized lecturer and author for attorneys and trade credit grantors on various legal topics, including Bankruptcy Issues, the UCC, ECOA, FCRA, antitrust law, and current legal issues such as credit card surcharge issues, social media, cybersecurity and ethics, and artificial intelligence. Wanda is a published author and has received awards for excellence, dedication to her profession, and leadership from several organizations.



**JAMES BROWN**  
**Founder and Owner, BKwire**

James Brown is the founder and owner of **BKwire.com**, an innovative web-based platform that provides streamlined bankruptcy data information, equipping businesses with actionable insights to proactively address bankruptcy risks. Drawing from a rich background of accounts receivable insurance and other financial services, James built **BKwire.com** to operate as an invaluable tool in safeguarding your business's financial future and navigating today's financial uncertainty. As a seasoned expert in corporate bankruptcy data analysis, James is a dedicated guide empowering businesses to make informed decisions in the face of financial uncertainty.



**SOHINI CHOWDHURY, PHD, FRM**  
**Senior Director, Moody's**

Dr. Sohini Chowdhury is a senior director with Moody's Analytics. She specializes in applying macroeconomic forecasts, scenarios, and models in different industries such as banking, insurance, government, and asset management. These applications include stress testing such as CCAR/DFAST and ORSA, impairment accounting such as CECL/IFRS9, and asset allocation.

An experienced speaker, Sohini often presents at global industry conferences and roundtables on topics such as economic outlook, industry best practices for managing credit and market risks, portfolio modeling, and regulatory mandates. Sohini holds a PhD and a master's degree in economics from Purdue University and a master's degree in applied statistics from West Chester University in Pennsylvania. She is a GARP® certified Financial Risk Manager (FRM) and has been working at Moody's Analytics since 2011.



**AMY COOK, CCE**  
**North Region Credit Manager, McNaughton-McKay Electric Co.**

Amy has been a credit/AR professional since 1999. She has a BA from Spring Arbor University in Management and Organizational Development and is currently a regional credit manager for McNaughton McKay Electric Company. Amy is actively serving as a board member for NACM Connect.

# Chicago

## FALL CREDIT BIOGRAPHIES



**ELI COSTEA**  
**Chief Operating Officer,**  
*Netnow*

Eli Costea is the co-founder and COO of Netnow, where he leads the development of innovative fintech solutions for modern credit departments. His hands-on experience managing accounts receivable and credit functions in his family's distribution business gave him unique insights into the challenges facing credit professionals today. This practical background drives his passion for transforming traditional AR processes through digital automation and efficient credit management tools.



**MARC DAVENPORT**  
**AVP of Customer**  
**Experience, Caine and**  
*Weiner*

Marc Davenport is a serial entrepreneur, wealth strategist, and business leader with over five decades of experience helping organizations improve sales, performance, and profitability. He has successfully raised capital for entrepreneurs, bringing innovative products, services, and production methods to market, driving growth through strategic commercialization. As AVP of Customer Experience at Caine & Weiner, Marc partners with finance, credit, and collections leaders to uncover the root causes of receivables challenges—whether it's aging a/r, post-acquisition disruption, or limited internal resources. His approach goes beyond traditional vendor relationships, delivering strategic solutions that protect cash flow while preserving valuable customer relationships.



**TERRI EGGBEEN**  
**Manager Credit and**  
**Collections, Fechheimer**  
*Brothers Co.*

Terri Eggebeen brings over 35 years of dedicated experience in the credit and collections profession. Her career began in consumer credit, where she spent a decade building a strong foundation. She then transitioned into the corporate credit environment, where she thrived for 24 years, consistently driving results that directly impacted organizational profitability. For the past nine years, Terri has been a key contributor at Fechheimer Brothers Co., headquartered in Cincinnati, Ohio. Initially serving as Assistant Credit Manager, she led the Credit and Collections team with distinction. On January 2, 2024, Terri was promoted to Manager, Credit and Collections—a well-earned recognition of her leadership and expertise. Terri credits much of her professional growth to long-time NACM member Jay Zimmerman, her former director and mentor. As she puts it, "Because of Jay's leadership and mentorship of my career, I found my true passion in credit and risk mitigation. Jay is responsible for shaping my career path." Outside of work, Terri enjoys traveling with her husband, Shawn, exploring the open road on her Harley-Davidson, and spending time with her two beloved pit bulls, Zeus and Miss Millie.



**THOMAS FAWKES**  
**Partner, Tucker Ellis**

Thomas Fawkes is a partner with the law firm of Tucker Ellis LLP in its Chicago office. Tom focuses his practice on bankruptcy, creditors' rights, and financial restructuring matters, representing official committees, unsecured and secured creditors, debtors, financial institutions, post-confirmation trustees, and asset purchasers in chapter 11 and 7 bankruptcy cases, out-of-court restructurings,

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and liquidation proceedings throughout the United States. Tom also assists his clients in structuring commercial transactions with a view towards mitigating risk of future bankruptcy and insolvency losses. Among other honors, Tom has been recognized as an Illinois Leading Lawyer in Bankruptcy & Workout Law: Commercial, and by Chambers and Partners as one of the leading bankruptcy and restructuring attorneys in Illinois.



### **MATT FLUEGGE**

**Vice President of Sales and Strategic Partnerships, United Tranzactions LLC**

Matt Fluegge is the Vice President of Sales and Strategic Partnerships with United TranzActions (UTA), and prior to that, was an executive consultant with Worldpay. UTA is the

nation's largest check and ACH guarantee payments provider, and Worldpay is the world's 2nd largest credit card processor. Matt is a 23-year industry veteran with considerable payment processing and credit card surcharging expertise. He has a Business Administration degree in Finance. In addition to being a national presenter on payment processing topics, Matt works one-on-one with B2B and B2C merchants to provide payment processing services that reduce risk and costs and improve security and operational efficiency. At Uline, he leads a team responsible for reviewing the highest-risk customers and presents to executive management on a bi-weekly basis. He works with management to create new efficiencies for the department and helps develop the analytical skills of team members.



**DELINDA GOODMAN, CCE**  
**Leader, Global Credit Operations, Rotex Global, LLC**

DeLinda Goodman, CCE, brings over 25 years of credit management experience and has been a Certified Credit Executive since 2007.

As the leader of global credit operations at Rotex Global, LLC in Cincinnati, OH, she oversees credit functions, including credit, accounts receivable, collections, and cash application across North America, Europe, and Japan.

A long-time member and leader within CFDD at both national and local levels, DeLinda is a passionate advocate for the field of credit and is dedicated to mentoring others and sharing her expertise with the next generation of professionals in the industry.



### **NAUMAN HAFEEZ**

**Chief Executive Officer, NetNow**

Nauman Hafeez is the CEO of NetNow, a pioneering fintech company revolutionizing B2B trade credit operations. Under his leadership, NetNow has developed cutting-edge solutions

that streamline the supplier-buyer credit relationship, enabling credit departments to make faster, more informed decisions. His entrepreneurial vision focuses on modernizing credit management through digital transformation, helping businesses adapt to evolving AR trends while maintaining strong customer relationships.



### **BRIAN JACKIW**

**Partner, Tucker Ellis**

Brian Jackiw is a partner with the law firm of Tucker Ellis LLP. Brian is experienced in bankruptcy and commercial litigation, practicing in courts throughout the country. He

has represented plaintiffs and defendants in avoidance actions, complex bankruptcy claim disputes, breach of fiduciary duty actions, and bankruptcy fraud litigation. Beyond litigation in the bankruptcy courts, Brian has experience in general collection and commercial law litigation. Brian has also spent significant time advocating on behalf of general unsecured creditors through his representation of official committees of unsecured creditors. Before becoming an attorney, Brian served as an Officer in the U.S. Army.

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### **JOHN JAEGER, CCE**

John Jaeger, CCE, retired as the Manager of Credit and Collections from Follett Higher Education Group of River Grove, IL., in 2014, having completed almost 40 years in credit management. Jaeger

worked in four different industries, servicing both domestic and international customers. He received his CCE designation in November 1999. He received his MBA from Northern Illinois University, DeKalb, IL., and his BA degree in Management from Loras College, Dubuque, IA. Jaeger served on the Board of NACM Connect, including the position of Chairman of the Board. He has also served on various committees, including the Education and Conference Committees, on which he remains an active participant. During his career, Jaeger received the NACM National Instructor of the Year and the NACM National CCE Designation of Excellence Awards. He has also received the NACM Connect Credit Executive of the Year Award.



### **ANGELA KINSEL** **Credit Account Specialist,** **Echo Electric**

Originally from Taylorville, IL, Angela has lived in Springfield, IL, for over 20 years. She has been in her current role at Echo since November 2023.

Before that, Angela had worked in the healthcare field managing an office for 17 years, communicating with insurance companies, attorneys, and patients to ensure claims were being processed and payments were collected. Although these weren't her only tasks for her former position, she found it very beneficial working in credit for Echo. In Angela's free time, she enjoys spending time with her boys (aka dogs, Tover and Jeff) and family.



### **CURTIS LITCHFIELD, CCE** **Senior Credit Manager, Land** **O'Lakes/Purina**

For the majority of his 30-year career with Purina Mills and Land O'Lakes, Curtis has held various roles in Customer Financial Services.

Within Customer Financial Services, his roles have involved managing a centralized and decentralized credit department where his team handles all functions of the credit department, from approving new customers, collecting past due balances, and working closely with business partners, sales, and marketing. In addition to managing credit, Curtis also manages the cash application team and the invoicing and document delivery process. Prior to joining Customer Financial Services, he spent 10 years of his career in sales and business development, where he prepared and presented financial and business analyses and assisted customers in developing business strategies. Curtis attended the NACM Graduate School of Credit and Financial Management, where he obtained his CCE designation.

For the last 12 years, he has been an instructor for NACM Connect in St. Louis. Curtis received the Credit Excellence Award in 2017.



### **SARAH LONG** **Corporate Account** **Executive, Bectran**

Sarah Long is a Corporate Account Executive at Bectran.

Over the last 3 years, Sarah has focused on consulting with companies across a wide range of industries to uncover their pain points in the credit & accounts receivable departments and implement the necessary tools needed to streamline their order-to-cash cycle.

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**MICK MASON**  
**Enterprise Account Executive, Handle**

Mick Mason is an Enterprise Account Executive at Handle.com, where he partners with leading building material suppliers and distributors across North America to streamline lien rights management, waiver automation, and construction payments. He draws on a background that combines technology, the construction supply industry, and unique real-world experience as a survival instructor at Fairchild Air Force Base. Mick helps organizations modernize compliance and payment processes, reduce risk, and empower credit and finance teams to focus on strategic growth.



**SEAN MCCAFFREY**  
**Business Development Manager, Bectran**

Sean McCaffrey is the Business Development Manager at Bectran, specializing in optimizing credit and A/R operations. With six years of experience, he has helped companies identify financial workflow challenges and implement solutions to streamline the order-to-cash cycle. Sean leads Bectran's Business Development team and drives strategic enterprise projects.



**MATT MEZGER, CBA, CCRA**  
**Team Lead, Uline Inc.**

Matt Mezger, CCRA, is a team lead at Uline Inc. and has worked in credit for 8 years. He obtained his CCRA in April 2021 and his CBA in November 2022. He was a previous member of the Emerging Leaders Group, where he was a member of the Scholarship Committee and received the 2023 NACM Emerging Leadership Award from NACM National. Currently, he is a member of the Education Committee. Matt graduated

from Northeastern Illinois with a degree in Economics in 2015.

At Uline, he leads a team responsible for reviewing the highest risk customers and presents to executive management on a bi-weekly basis. He works with management to create new efficiencies for the department and helps develop the analytical skills of team members.



**BRUCE S. NATHAN**  
**Partner, Bankruptcy & Restructuring Department, Lowenstein**

With nearly 45 years of experience in the bankruptcy and insolvency space, Bruce Nathan is a recognized leader in trade creditor rights and the representation of trade creditors in bankruptcy and other legal matters. He has represented trade and other unsecured creditors, unsecured creditors' committees, secured creditors, and other interested parties in many of the larger Chapter 11 cases that have been filed. Bruce also handles letters of credit, guarantees, security, consignment, bailment, tolling, precious metals leases, and other agreements with financially distressed counterparties, as well as other credit-related legal issues for institutional clients. Bruce's experience spans a broad range of industries, including agriculture, food and beverage, paper, publishing, media, floor covering, furniture, chemicals, manufacturing, and precious metals.



**MICHAEL PAPANDREA**  
**Counsel, Bankruptcy & Restructuring Department, Lowenstein**

Michael Papandrea provides counsel to debtors, creditors' committees, individual creditors, liquidating trustees, and other interested parties with respect to corporate bankruptcy and creditors' rights matters, including bankruptcy-related litigation. Reliable and efficient, Mike is appreciated for his innate ability to effectively apply and convey his understanding of the

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law and general business principles with respect to complex issues, both while providing advice to clients and while aggressively advocating on their behalf. Mike works tirelessly to understand clients' needs and provide practical solutions that are reasonable, balanced, and favorable to the clients he serves.



**CAROLINE PERKINS, CCE**  
**Credit Manager, Mickey Thompson Tire Company**

Caroline has been in the credit industry for 40 years. She has served as Credit Manager for Mickey Thompson Tires, a wholly-owned subsidiary of the Goodyear Tire & Rubber Company, for the past 38 years. She earned her CCE certification in 2012 from NACM and has participated in numerous credit interchange groups throughout the years. She is the winner of the "12th Man Award" in 2012 and the "Ironman Award" in 2014 from Mickey Thompson Tires.



**RYAN STEINER**  
**Corporate Credit Manager, Olympic Steel Inc.**

Ryan Steiner is a seasoned credit and collections professional with 15 years of experience in the field. His career began in 2008 as a collector at Sherwin-Williams in Seattle. In 2011, he earned a Master's degree in Education. In 2013, he left Sherwin-Williams to become Credit Supervisor for RSVP International. He relocated to Columbus in 2016, working there until his move to Cleveland in 2021 to work at the Sherwin-Williams headquarters in downtown Cleveland. He has been with Olympic Steel, Inc. as Corporate Credit Manager for the past two years. Throughout his career, Steiner has worked across multiple industries, primarily focusing on B2B within manufacturing, aerospace, and commercial coatings. He finds the constant challenge of staying current with market conditions, sales goals, and current events to be the most rewarding aspect of his work in credit.

The continuous need for improvement, coupled with researching customers, best credit practices, and financial theory, satisfies his passion for research and ongoing learning.



**RICH WEISS, CBA**  
**Corporate Credit Manager, Jaeckle Distributors**

Rich Weiss, CBA, is the Corporate Credit Manager at Jaeckle Distributors in Madison, WI, where he has served in that capacity since 2011. He has been in the credit industry for over 25 years and earned his CBA in 2013. Rich served on the Wisconsin Advisory Board as the Chairperson. Rich was on the NACM Connect Nominating Committee for fiscal year 2015-2016 and served on the Board of Directors for NACM Chicago Connect. He is a regular attendee at Credit Congress and the NACM Connect Conferences.



**ERICA WHITE, CCE**  
**Regional Credit Manager, Ferguson**

Erica is a graduate of the University of Missouri, Columbia, with a BS/BA in Finance. She started with Ferguson in 2005 as a trainee in Asheville, North Carolina, and over the course of 17 years, held positions of Controller, Credit Manager, District Credit Manager, and is currently a Regional Credit Manager-Analytics & Insights. Erica is also heavily involved in NACM by previously serving as Chair of NACM Connect and is on the NACM National Board. She has also completed her CBA, CBF, and CCE and is a graduate of NACM's Graduate School of Credit and Financial Management. In 2019, Erica was bestowed with the NACM CCE Designation of Excellence Award for her contribution to the credit industry. In 2020, Erica was presented with the NACM Connect Credit Executive of the Year award. Erica is known for her ability to develop her team and her competitive spirit. She has

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recently enjoyed getting more involved in the data and automation side of the credit department, using her skills to build new tools that use data to drive automation in the credit department. In her spare time, Erica enjoys long walks with her dog, Sushi, and watching her favorite sports teams play.



**NITSAN YERUSHALMI, COO**  
**Co-Founder, Monto**

Nitsan Yerushalmi is the Co-Founder and CCO of Monto. She previously worked at Dynamic Yield and holds a degree in Psychology and Business Administration from Reichman University (IDC Herzliya).



**BRITTANY YVON, CBA, CICP**  
**Credit Manager, Seaboard International Forest**

Brittany Yvon joined OMG, Inc. in Agawam, Massachusetts, as an Accounts Receivable Specialist in July 2016. In May 2021, she was promoted to Credit Manager. Brittany joined

NACM in 2021 when she entered the NACM Connect Emerging Leaders program. She has been active with both National and Connect and has been instrumental in helping the NACM Connect membership team get programs up and running in Connecticut. Brittany has participated in the area's quarterly meetings. She is also a member of the NACM Connect Education Committee, where she has helped plan the 2023, 2024, and 2025 Chicago Conferences.

Brittany earned the CICP designation in November 2021 and her CBA in June 2023. She won the 2024 National Emerging Leader Award, which was bestowed on her at the NACM Las Vegas Credit Congress. Outside of NACM, Brittany won an industry award from HBS Dealer Magazine, naming her a Rising Star in its

annual Top Women in Hardware and Building Supply, selected from among a record-breaking number of nominations of up-and-coming and high-performing industry leaders.

In January 2025, Brittany became the Credit Manager at Seaboard International Forest Products in Nashua, New Hampshire.

As of April 2025, Brittany is part of the NACM Connect Board of Directors. In her free time, Brittany enjoys going for walks with her dog Mojito, going to country concerts, traveling, and spending time with her husband Craig and her 2 bonus kids.



**OCTOBER 15 & 16 2025**

**Need Assistance Paying for Education, including Conferences?**



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## **Year-Round Scholarships**

The policy for awarding scholarships from the Robert L. Vodraska Scholarship Foundation has changed. Applications are now being accepted year-round.

## **For more information...**



Bob Rabe, Education Manager  
[bob.rabe@nacmconnect.org](mailto:bob.rabe@nacmconnect.org)



[nacmconnect.org/scholarships](http://nacmconnect.org/scholarships)



# Chicago

FALL CREDIT CONFERENCE  
OCTOBER 15 & 16 2025  
EARLY BIRD REGISTRATION DEADLINE | OCTOBER 1

ATTENDEE REGISTRATION

## REGISTRATION INFORMATION

Name \_\_\_\_\_  
(Print your name as you would like it to appear on your name badge. Include Designations.)

Company Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Email \_\_\_\_\_  
(An email confirmation will be sent to attendees.)

Mobile Number \_\_\_\_\_

Do you accept text messages?  Yes  No

## PAYMENT INFORMATION

Payment must be received prior to October 1.  
Cancellation deadline for a full refund is October 1.  
Cancellations received after October 1, will NOT be refunded.

You may choose a team discount or an early bird registration rate, only one payment option may be selected.

## WEDNESDAY, OCTOBER 15

8:30 – 9:45 a.m.	Keynote Session – Frank Abagnale Brought to you by UTA
10:15 – 11:15 a.m.	<ul style="list-style-type: none"> <li>Where is Chapter 11 Headed in 2026 and Beyond?</li> <li>Pioneering the Future: How Emerging Technology will Transform Credit Teams</li> <li>Financial Statement Analysis Part 1</li> </ul>
11:45 a.m. – 12:45 p.m.	<ul style="list-style-type: none"> <li>Emerging Trends in the Credit Department - Top AR Department Trends in 2025 &amp; Beyond</li> <li>Scenario Analysis as an Essential Tool for Credit Risk Management</li> <li>Financial Statement Analysis Part 2</li> </ul>
1:45 – 3:00 p.m.	<ul style="list-style-type: none"> <li>A Panel Discussion on Payment Processing Challenges and Remedies</li> <li>Building a Championship Credit Team and Staying at the Top of Your Game</li> <li>Cash Flow Analysis</li> </ul>
3:30 – 4:30 p.m.	<ul style="list-style-type: none"> <li>The Art of Negotiation</li> <li>Private Equity Risk and Reward</li> <li>Case Study</li> </ul>

## THURSDAY, OCTOBER 16

8:30 – 9:45 a.m.	<ul style="list-style-type: none"> <li>Standby Letters of Credit Bootcamp</li> <li>The Future of Getting Paid: AI Agents for Supplier Portals</li> </ul>
10:15 – 11:30 a.m.	<ul style="list-style-type: none"> <li>Challenges and Successes for Emerging Leaders</li> <li>Credit Risk Mitigation and Fraud Prevention: Best Practices Starting with the Credit App</li> </ul>
12:45 p.m. – 2:00 p.m.	<ul style="list-style-type: none"> <li>Understanding Bankruptcy Trends: How Unsecured Creditor Data Shapes Effective Credit Solutions</li> <li>Building Dashboards: What's Out There Off-The-Shelf and How do You Build Your Own.</li> </ul>
2:15 – 3:30 p.m.	Keynote Session – Brodie Oldham

## REGISTRATION FEE

	BY 9.8	AFTER 9.8	
<input type="checkbox"/> Two-Day Registration			
Member	\$399	\$449	\$ _____
Non-Member	\$798	\$858	\$ _____
<input type="checkbox"/> One-Day Registration			
Member	\$289	\$339	\$ _____
Non-Member	\$578	\$638	\$ _____
<input type="checkbox"/> Virtual			
Member	\$269	\$269	\$ _____
Non-Member	\$538	\$538	\$ _____
		Coupons	\$ _____
		Total	\$ _____

### Team Discount

- ▶ 5 – 9 attendees from the same company receive a 10% registration discount. **One coupon per person is valid.**
- ▶ 10 or more attendees from the same company receive a 20% registration discount. **Two coupons per person are valid.**

## PAYMENT METHOD

- Please invoice me. Check to be mailed upon receipt of invoice.
- Please invoice me, I will call with a credit card number (1-800-935-6226)  
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**From East**

*Kennedy (I-94) to Northwest Tollway (I-90). Exit Arlington Heights Road North. Turn left (travel west) at Algonquin Road. Travel 1.4 miles on Algonquin Road. The Meridian is on the left.*

**From Northeast**

*Take Lake Cook Road, Dundee Road or Willow/Palatine Road to Route 53 South. Exit Algonquin Road East and travel for about 1 mile. The Meridian is east of the intersection of Algonquin Road and New Wilke Road on the right.*

**From West**

*Take Northwest Tollway (I-90) East. Exit Route 53 North to Algonquin Road east. Travel about 1 mile on Algonquin Road. The Meridian is east of the intersection of Algonquin Road and New Wilke Road on the right.*

**From Southwest**

*Take I-355 north to Route 53 North to Algonquin Road and travel east on Algonquin Road for about 1 mile. The Meridian is east of the intersection of Algonquin Road and New Wilke Road. The Meridian is on the right.*

**From Southeast**

*Take Tristate (I-294) North to Northwest Tollway (I-90) to Rockford. Exit Arlington Heights Road and go north. Turn left (travel west) at Algonquin Road. Travel 1.4 miles on Algonquin Road. The Meridian is on the left.*

**Parking**

*On-site parking is complimentary.*

**ALOFT SCHAUMBURG**

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**From O'Hare**

*Take I-90 West for 6 miles. Exit 70 toward Arlington Heights Road for .5 miles. Turn Left onto W. Algonquin Rd. for 1.5 miles; Hotel is on the on left.*

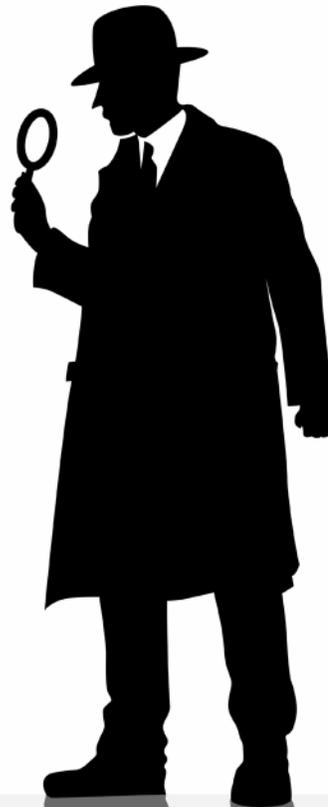
**From Milwaukee**

*Take I-94 East to I-294 toward Indiana-O'Hare. Exit onto I-90 West . Exit 70 toward Arlington Heights Road for .5 miles. Turn Left onto W. Algonquin Rd. for 1.5 miles; Hotel is on the on left.*

**From I-90 west**

*Take I-90 East to 53 North. Take next exit onto Algonquin Rd. Turn left and hotel is on the right.*

*We recommend you use your directions app for the best possible directions.*



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## FALL CREDIT CONFERENCE

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